# MYDSTNY WEBPHONE

### **GET ACCESS TO THE PBX DIRECTLY ON THE WEB**

MyDstny is our new omnichannel platform where you can access much of what Dstny has to offer. First up is our webphone – a softphone on the web.

#### MYDSTNY

In the future, MyDstny is an omnichannel tool where you can access much of what Dstny has to offer in one single interface:

- Webphone
- Chat och file sharing
- User portal

The system is completely web-based and flexible - it doesn't matter where you are geographically or what platform, operating system or phone carrier you have. Increase and decrease the number of agents as needed and only pay for what you actually use. Connect functions as you grow into the solution and reallocate resources based on your needs.

#### WEBPHONE

First up in MyDstny is a web-based softphone, a so-called webphone. The advantages of having a webphone are as follows:

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- You don't need an app, but can call directly in your browser
- You can log in to the PBX from any computer
- You always have the latest version, automatically

#### FEATURES IN THE WEBPHONE

- Make/receive calls
- Contact book
- Notifications
- Presence status
- Notes
- Search

## dstny